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SA Health Job Pack

Job Title	SAAS MedSTAR Retrieval Registrars (Multiple Vacancies)
Job Number	600152
Applications Closing Date	31 July 2017
Region / Division	SA Ambulance Service (SAAS)
Health Service	SAAS MedSTAR
Location	Adelaide Airport
Classification	MDP2G / MDP3G
Job Status	Full Time / Term Contract (up to 24 months)
Indicative Total Remuneration*	MDP2G: \$88,335-\$143,777 MDP3G: \$143,947-\$153,508

Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Communities and Social Inclusion (DCSI) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

- Child Related Employment Screening - **DCSI**
- Vulnerable Person-Related Employment Screening - **NPC**
- Aged Care Sector Employment Screening - **NPC**
- General Employment Probity Check - **NPC**

Further information is available on the SA Health careers website at www.sahealth.sa.gov.au/careers - see Career Information, or by referring to the nominated contact person below.

Contact Details

Full name	Angela Amato
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Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- ✎ **A covering letter** of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- ✎ **A current Curriculum vitae/Resume** that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.

* Refer to <http://www.sahealthcareers.com.au/information/> for further information regarding

- The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
- Information for Applicants
- Criminal History Assessment requirements



EMERGENCY OPERATIONS / PTS / MedSTAR ROLE DESCRIPTION

Role Title:	Retrieval Fellow
Classification Code:	MDP3G
Position Number:	
Portfolio:	SA Ambulance Service (SAAS)
Department:	Rescue, Retrieval and Aviation Services
Unit:	SAAS MedSTAR
Role reports to:	Clinical Director, Training and Education
Role Created/ Reviewed Date:	November 2015

ROLE CONTEXT

Primary Objective(s) of role:

- The Retrieval Fellow will work with an experienced Retrieval Paramedic or Nurse colleague to deliver high quality, patient focussed care to critically injured adults and children. Responding by helicopter, rapid response road vehicle or turbo prop fixed wing aircraft.
- The Retrieval Fellow will bring advanced experience in a critical care medical discipline to patients in both the pre-hospital and inter-facility transport and retrieval environments.
- The Retrieval Fellow will also participate in patient retrieval and repatriation utilising jet fixed wing and commercial airlines.
- With support, the Retrieval Fellow will also participate in retrieval and transport clinical coordination, take a leading role in service Clinical Governance and quality assurance activities, educate and mentor less experienced medical staff within the service and collaboratively lead service pre-hospital and retrieval research activities.

Direct Reports:

This position reports to the Clinical Director, Training and Education

Key Relationships/ Interactions:

This position relates to:

Internal

- > MedSTAR medical
- > Paramedical and nursing staff
- > SA Ambulance Staff

External

- > Royal Flying Doctor Service (RFDS)
- > Australian Helicopters (AH)
- > Country Health SA (CHSA)
- > SA Health Local Health Networks (LHN's)
- > Private Hospitals
- > Other related service providers

Challenges associated with Role:

Major challenges currently associated with the role include:

- > Operating within varied and unfamiliar clinical environments
- > Exposure to physically and mentally demanding environments

Resilience:

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Performance Development

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

General Requirements:

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Policies and Procedures and legislative requirements including but not limited to:

- > Work Health and Safety 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements
- > Meet immunisation requirements as outlined by the *Immunisation Guidelines for Health Workers in South Australia 2014*.
- > Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children's Protection Act 1993 (Cth) – 'Notification of Abuse or Neglect'.
- > Disability Discrimination.
- > Code of Fair Information Practice.
- > Relevant Awards, Enterprise Agreements, Public Sector Act 2009, Health Care Act 2009, and the SA Health (Health Care Act) Human Resources Manual.
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- > To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- > Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.

Special Conditions:

The incumbent is required to meet the following special conditions:

- > Uphold the values, principles, policies and procedures of SA Ambulance Service.
- > May be subject to a medical examination.
- > Appointment is subject to a satisfactory Child Related criminal history checks obtained through the Department of Communities and Social Inclusion prior to commencement of employment and renewed every 3 years thereafter; and
- > A satisfactory National Police Check, Category – Employment/Probity/Licensing and working with Children/Vulnerable Groups prior to commencement of employment.
- > Undertake training as directed to attain or maintain required competency skills and knowledge applicable to the role.
- > To be operational at the MedSTAR retrieval operations base located at Adelaide Airport during rostered hours.
- > Enter into an annual performance agreement for the achievement of (specific service or program) outcomes.
- > To complete further training as specified by the Director, MedSTAR SA, Clinical Director, Retrieval Coordination and/or Clinical Director, Training and Standards
- > May be required to perform after hours and on-call work.
- > May be required to travel Interstate and/or overseas.
- > You holding a driver's licence that does not legally restrict your ability to drive an operational ambulance. This must be a South Australian licence, if resident in South Australia (or be in the process of transferring an interstate or international licence to a full South Australian licence within published timeframes).

Key Result Area and Responsibilities

Key Result Areas	Major Responsibilities
<p>Performs clinical duties for the retrieval service</p>	<ul style="list-style-type: none"> > Participates in the Medical Retrieval and Clinical Coordination roster providing high level clinical advice and logistic coordination in collaboration with the MedSTAR Retrieval Nurse Clinical Coordinators, SAAS, RFDS, referring and receiving facilities and other relevant groups and stakeholders. > Ensures adequate liaison with SAAS, RFDS, Australian Helicopters, referring groups or individuals, receiving facilities, nominated specialist or clinical network representatives and retrieval service or transport teams to oversee appropriate prioritisation of patient movement and alignment of the transport vehicle and patient escort requirements. > Ensures the appropriate health facility destination, including critical care bed availability, as determined by the patient's health care requirements. > Provides high level advice to referring agencies on clinical care for patients requiring retrieval and transport to a facility able to provide the required level of ongoing patient care. > Provides high level clinical advice and assistance to retrieval and aero medical transport teams during all facets of their operations. > In collaboration, develops and implements state wide retrieval and aero medical transport clinical coordination policy and standard operating procedures. > Utilises developing information technology solutions to conduct logistic and clinical coordination and facilitate early high level clinical advice when required. > Utilises a problem solving approach in providing comprehensive clinical coordination of patients, with most effective resource allocation. > Participates in the operational retrieval shift roster (10 or 12 hour shifts) including day, evening and night shift duty in addition to periods of on-call. > Functions as the medical team member with a paramedic or nurse to stabilise and safely transport critically injured and ill adults and children in the pre-hospital and retrieval environments. > Participates and occasionally observes/mentors less experienced medical staff in retrievals by road, rotary wing and fixed wing throughout SA and occasionally interstate or overseas. > Writes clear documentation and completes the computerised record of patient care and the process of retrieval.
<p>Ensure that all MedSTAR clinical equipment is in a state of readiness by:</p>	<ul style="list-style-type: none"> > Participating in equipment checking procedures. > Having a sound understanding of functions of all medical equipment. > Having thorough knowledge of contents and use of emergency packs. > Being able to trouble-shoot problems, if required. > Participating in restoration of equipment (cleaning & restocking) at the completion of retrievals. > Communicating any problems regarding equipment as soon as possible to the appropriate personnel. > Contributing to the evaluation of new clinical equipment.

<p>Provides leadership for MedSTAR's audit and quality assurance processes by:</p>	<ul style="list-style-type: none"> > Undertaking a constant review of work practice. > Aiming for improved quality in all areas. > Reviewing clinical and operational data entered into the database. > Leading daily case review meetings through reviewing team management and patient outcomes, as well as prepare and present specific case presentations. > Leading (with the management team) the continuing development and review of MedSTAR policies and procedures, using evidence-based principles. > Initiating, coordinating and leading (with assistance from senior staff) relevant MedSTAR research projects. > Reviewing and reporting on incidents reported utilising the AIMS reporting system.
<p>Complies with and utilises procedures, policies, regulations and standards which impact upon the position:</p>	<ul style="list-style-type: none"> > Utilising contemporary human resource management requirements and practices, such as workplace health and safety, equal employment opportunity and anti-discrimination policies.
<p>Promotes a positive image of SA Ambulance Service's emergency retrieval portfolio i.e. MedSTAR, in a proactive way:</p>	<ul style="list-style-type: none"> > By Fostering: <ul style="list-style-type: none"> > Professionalism > Integrity > Integration > Innovation > Collaboration > Teamwork > Contributing to the well-being of people in South Australia through participation in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident. > Contributing to the promotion and implementation of the General Public Sector Management Aims, Personnel Management Standards and employee conduct standards and in particular Equal Opportunity and Occupational Health Safety and Welfare by adhering to the provisions of relevant legislative.

Knowledge, Skills and Experience

ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

- > Eligible for registration as a Medical Practitioner with the Medical Board of Australia.
- > Completion or near completion (within 1 year) of an advanced critical care training program (Emergency Medicine, Anaesthesia, Pre-hospital Care or Intensive Care or equivalent).

Personal Abilities/Aptitudes/Skills:

- > A demonstrated 'team player'
- > Excellent communication skills with a focus on problem solving and conflict resolution.

Experience

- > Extensive experience in the emergency management of acutely ill and injured adults and children.
- > Experience in pre-hospital and retrieval medicine.

Knowledge

- > High level knowledge of adult and paediatric resuscitation guidelines.
- > High level knowledge of advanced trauma care guidelines.
- > Aviation medicine principles.

DESIRABLE CHARACTERISTICS

Educational/Vocational Qualifications

- > A post-graduate qualification in pre-hospital care or retrieval medicine.
- > Instructor level ALS, APLS/PLS, EMST/ATLS, MIMMS

Personal Abilities/Aptitudes/Skills:

- > Ability to lead high performing teams.
- > Demonstrated skills in medical research methodology

Experience

- > Medical teaching and training.

Knowledge

- > Modern ambulance service operations.

Organisational Context

Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians

Our Legal Entities:

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and the Minister for Mental Health and Substance Abuse.

The legal entities include but are not limited to Department for Health and Ageing, Central Adelaide Local Health Network, Northern Adelaide Local Health Network, Southern Adelaide Local Health Network, Women's and Children's Health Network, Country Health SA Local Health Network and SA Ambulance Service.

SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

SA Ambulance Service:

SA AMBULANCE SERVICE VISION:

The community of South Australia is secure in the quality of care provided by its ambulance service.

MISSION:

To save lives, reduce suffering and enhance quality of life through the provision of accessible and responsive quality patient care and transport.

Underpinning the SA Ambulance Service (SAAS) Strategic Directions are the agreed values that reflect honesty, respect and integrity for every individual. These values drive how we conduct our business and how we behave. We aim to make the values "live". It is important that we incorporate the values into our behaviour systems and processes.

Australia has one of the most culturally and ethnically diverse populations in the world. Having bi-lingual and bi-cultural employees can enhance the department's ability to negotiate with, and meet the needs of, the full range of its clients and customers. Such employees also add to the diversity of the workforce, and give added opportunities to fully capitalise on difference as a valuable asset in an increasingly competitive environment.

Values

SA Health Values

The values of SA Health are used to indicate the type of conduct required by our employees and the conduct that our customers can expect from our health service:

- > We are committed to the values of integrity, respect and accountability.
- > We value care, excellence, innovation, creativity, leadership and equity in health care provision and health outcomes.
- > We demonstrate our values in our interactions with others in SA Health, the community, and those for whom we care.

Code of Ethics

The *Code of Ethics for the South Australian Public Sector* provides an ethical framework for the public sector and applies to all public service employees:

- > Democratic Values - Helping the government, under the law to serve the people of South Australia.
- > Service, Respect and Courtesy - Serving the people of South Australia.
- > Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- > Accountability- Holding ourselves accountable for everything we do.
- > Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Approvals

Role Description Approval

I acknowledge that the role I currently occupy has the delegated authority to authorise this document.

Name:

Role Title:

Signature:

Date:

Role Acceptance

Incumbent Acceptance

I have read and understand the responsibilities associated with role, the role and organisational context and the values of SA Health as described within this document.

Name:

Signature:

Date: